



**Gold Laurels & Design, Business
& Management**

Gold Laurel

Principal Hayley Hotels for the Restoration of the Grand Central Hotel

CitizenM Hotels for the Intelligent and Innovative new CitizenM Glasgow

Holiday Inn Glasgow Airport to Celebrate 40 Years of Progress and Recent Challenges

Fay & Graham Cowan for Recreating the Beauty of Glenapp Castle Hotel & Gardens

Design Medals

Meldrum House Hotel for The Stables

Parklands Hotel for Reception, Lounge & Restaurant

Peebles Hotel Hydro for Foyer & Lounge areas

Kirkwall Hotel for Skippers Bar

Auchrannie Resort for the Executive Lodges

Sarah Boyle for Aubergine Restaurant at Craigtay Hotel

Hilton Edinburgh Airport for The Space

The George Hotel Edinburgh for The Panorama Meeting Room

Clachaig Inn for Bedroom Refurbishment

Kilmichael Country House for the Deluxe Cottages

The Scottish Hotel Design Award

CitizenM Glasgow

Sales & Marketing Manager of the Year

Claire Richardson, Auchrannie Resort

The Turnaround Award

Macdonald Cardrona Hotel

Turnaround Special Commendation

Holiday Inn Edinburgh City West

Macdonald Forest Hills Resort Hotel & Spa

Business Performance Award

Inver Lodge

Business Performance Gold Medal

Holiday Inn East Kilbride

Macdonald Rusacks Hotel

The George Hotel Edinburgh

Thistle Aberdeen Altens

Jurys Inn Edinburgh

Holiday Inn Aberdeen West

Hotel Management Company of the Year

**ICMI – Inverlochy Castle
Management International**

Entrepreneur Special Commendation

Chic Henderson, Knock Castle

Entrepreneur Award

Nicola Taylor, Chardon Management

Industry Visionary Award

Steven McLeod

Innovation Award

Hawke + Hunter for Off Piste

The Green Hotel for Backstage at The Green

Staff Management Excellence Award

Old Course Hotel & Spa

Staff Management Excellence Commendation

Tontine Hotel

Ambassador for Scotland Award

Steven Davies

Deputy Manager of the Year

Yvonne Hunter

Regional Manager of the Year

David Welch

HR Manager of the Year

Kathryn Foster

Management Team of the Year

Duncan & Nadia Walker

The Manager to Watch

Rory MacAleece

Senior Manager Fellowship

James Lerche

Manager Gold Medals

Nicholas Gorton, Inver Lodge

Paul Wood, Hilton Garden Inn Aberdeen

Philip Counsell, Holiday Inn Edinburgh

Douglas Winfield, Holiday Inn Glasgow Airport

Richard Small, Auchrannie Resort

Seamus Coen, Macdonald Hotels

Peter Sim, Maryculter House Hotel

Alan Berwick, New County Hotel

Stephen Gow, Thistle Aberdeen Altens

Robert Ince, The Torridon

Laurie Nicol, Grand Central Hotel

Philip Mellor, Menzies Hotel Glasgow

Bill Burnett, Holiday Inn Aberdeen West

Daniel Periera, Old Course Hotel & Spa

Carina Svensen, Hotel Missoni

Alison Christie, Thistle Aberdeen Airport

Colin Stone, The Knight Residence

Morag Stark, Macdonald Cardrona Hotel

Rising Stars

Rising Star Young Manager Award

Ali Gunn, Toravaig House Hotel

Rising Star Manager Medal

Scott Masterton, Macdonald Holyrood Hotel

Keith Docherty, Hilton Edinburgh Airport

Claire Livingston, Jurys Inn Edinburgh
Gagan Samran, Holiday Inn Edinburgh West
Murray Maclean, Culloden House Hotel
Nitin Ramtri, Hilton Garden Inn Aberdeen

Rising Star Manager of the Year
Jamie Stevens, Mint Hotel Glasgow

Rising Star Small Hotel of the Year
Glenisle Hotel

Rising Star Large Hotel of the Year
Hilton Garden Inn Aberdeen

Rising Star Inn of the Year
Loch Ness Inn

Rising Star Wedding Coordinator of the Year
William McGowan

Rising Star Small Wedding Venue of the Year
Glenspean Lodge

Rising Star Deluxe Wedding Venue of the Year
Solsgirth House

Rising Star Event Venue of the Year
Grand Room, Grand Central Hotel

Rising Star Spa of the Year
Vital Health Club & Spa, Macdonald
Inchyra Hotel

Rising Star Restaurant Manager of the Year
Louise Divarquez-Guido, Holiday Inn
Aberdeen West

Rising Star Restaurant of the Year
Restaurant John Paul, Marine

Rising Star Brasserie of the Year
Bread Street Brasserie, Point Hotel

Rising Star Young Chef Award
Chris Brayshay, Toravaig House Hotel
Andrew McIntosh, Aubergine at Craigtay Hotel

Rising Star Chef of the Year
Mark Greenaway, Restaurant Mark Greenaway at
Hawke + Hunter

Rising Star Chef Highest Commendation
Oskars Kalnins, Barcaldine House Hotel
Ross Marshall, Road Hole Restaurant at the Old
Course Hotel
Linsey Scott, Hotel Colessio Stirling

Dames of Hospitality

Dame of Hospitality
Evelyn MacColl, Ballachulish Hotel
Linda Johnston, Auchrannie Resort
Christine Hindle, Holiday Inn Glasgow Airport
Lesley McGown, East Haugh Country House Hotel
Jane Watson, Inverlochy Castle Hotel

Welcome, Reception, Housekeeping & Eco

Hospitality Gold Medals

Helen Anderson, Macdonald Cardrona Hotel
Johnny Cloete, Barcaldine House
Blair McBride, Western House Hotel
Beth & Murdo MacLeod, Knockderry House Hotel
Andrew & Jenny Cox, Loch Kinord Hotel
Fiona Shedden, Glenfinnan House Hotel
Stuart Patterson, The Chester Residence
Kyle Neville, Culloden House
Isabella Macdonald, Kinloch Lodge
Martin Samuels, Loch Ness Lodge
Lisa & Steve Davies, Caddon View
Chris Michaels, The Knight Residence
Henrietta Fergusson, Killiecrankie House
Diane Ferry, Inverbeg Inn
Anne Duncan, Landmark Hotel
Peter Walker, Meldrum House Hotel
Margaret Dickie, Holiday Inn Glasgow Airport
Sarah Jane Fox, Ben Loyal Hotel
Timothy Billings & Geoffrey Dallamore,
Glenisle Hotel

The Friendly Service Award
Grand Central Hotel

The Customer Care Award
Bridge of Orchy Hotel

The Hospitality Award
Arnaud Merrouche

Host with the Most
Billy Hamilton

Reception Innovation Award
The George Hotel Edinburgh

Reception Team Award
Jurys Inn Glasgow

Receptionist Gold Medal
Donella MacIntyre, Cuillin Hills Hotel

Receptionist of the Year
Heather Boyd, Glengarry Castle Hotel

Superstar Housekeeper Award
Maureen Grant, Ballathie House Hotel
Lisa Davidson, deVere Cameron House Hotel
Angeles Moreno, Macdonald Holyrood Hotel

Housekeeper of the Year
Carol Dove, Holiday Inn & Holiday Inn Express
Glasgow Theatreland & Hotel Indigo Glasgow

Green Hotel Innovation Award
Room 15 Project, Macdonald Hotels

Green Hotel of the Year
Jurys Inn Glasgow

Green Hotel Group of the Year
Jurys Inns

Chefs, Food & Dining

Real & Local Food Gold Medals

Cnoc Hotel

Applecross Inn

Crianlarich Hotel

Knockderry House Hotel

Ednam House Hotel

Selkirk Arms Hotel

Trigony House Hotel

Bridge of Orchy Hotel

East Haugh Country House Hotel

Real & Local Food Restaurant Award

Franklins Restaurant, Cluny Bank Hotel

Real & Local Food Restaurant Special Commendation

Stag's View Restaurant, Knock Castle

Real & Local Food Chef Award

Mark Easton, Killycrankie House Hotel

Real & Local Food Cook Award

Margaret Tweedie, Annandale Arms Hotel

Real & Local Food Cook Commendation

Deborah Firth, Hillcrest House

Food Provenance Award

Lake of Menteith Hotel

Loch Kinord Hotel

Chef Médaille d'Or

Juston Galea, 1906 at Turnberry Resort

Ian Minto, Sun Inn

Duncan Gibson, Glenfinnan House Hotel

Derek Johnstone, Greywalls Hotel

Romi Denesle, Opus One at New County Hotel

Peter Snelgar, Dryburgh Abbey Hotel

Ian McAndrew, Blackaddie Country House

Fabrice Bouteloup, Barley Bree

Graham Campbell, Lake of Menteith Hotel

J Paul Burns, Airds Hotel & Restaurant

Jason Bruno Birkbeck, The Torridon

Colin Cairns, Taychreggan Hotel

Pâtissière Gold Medal

Maxine Cramb, Sun Inn

Pâtissier Gold Medal

Ross Baxter, Greywalls Hotel

Chef Special Commendation

Keith Liu, Sampans at Holiday

Inn Edinburgh

Jamie Muirhead, Cally Palace Hotel

Young Chef Achievement Commendation

Dominic Leweck, Holiday Inn Glasgow Airport

Chef Team of the Year

Ross Fraser & Craig Munro, Loch Ness Lodge

Executive Chef of the Year

James Murphy, Grand Central Hotel

Destination Restaurant of the Year

Restaurant 1906, Turnberry Resort

Rural Restaurant of the Year

Barcaldine House

Rural Restaurant Special Commendation

Blackaddie Country House Hotel

Informal Dining Restaurant Award

Lodge on Loch Lomond

Informal Dining Special Commendation

Luigi's, Holiday Inn Aberdeen West

The Boathouse, Cameron House Hotel

Classic & Fine Dining Award

Highland Cottage

Fine Dining Restaurant of the Year

Kinloch Lodge

Urban Restaurant of the Year

Restaurant Michael Caines,

ABode Glasgow

Romantic Restaurant Award

The Pierhouse Hotel & Seafood Restaurant

Taste Award

Tempus, Grand Central Glasgow

Seafood Dining Commendation

Ben Loyal Hotel

Gastropub of the Year

Sun Inn

Bistro of the Year

No 1 The Bank at Parklands Hotel

Brasserie of the Year

Malmaison Aberdeen

Restaurant with Rooms of the Year

The Three Chimneys

Pub with Rooms of the Year

Inverbeg Inn

Guest House Taste Award

Caddon View

Restaurant Manager Personality

Sean Simpson

Restaurant Manager of the Year

Alan Brady

Restaurant Team of the Year

Malmaison Aberdeen

F & B Manager of the Year

Paul Robinson-Webster

Breakfast of the Year

Small Hotel **Kinloch Lodge**
 Medium Hotel **Macdonald Marine Hotel**
 Large Hotel **Turnberry Resort**

Breakfast Taste & Provenance Award

Blackaddie Country House Hotel

Breakfast Quality Special Commendation
Toravaig House

Scottish Island Bar of the Year

Skippers Bar, Kirkwall Hotel

Country Bar of the Year

Lake of Menteith Hotel

Urban Bar of the Year

Champagne Central,
Grand Central Hotel

Wine & Spirits Award

Kinloch Lodge

Canapés Award

Toravaig House

Cheese Award

The Torridon

Restaurant of the Year

Chez Rouz, Greywalls

Senior Chef Fellowships

Jo Currie
Michael Simpson

The Chef to Watch

Darin Campbell, Fortingall Hotel

Chef of the Year

Gary Goldie, Ardanaiseig Hotel

Events, Weddings & Spas**Events & Parties Award**

Small Venue **Knockderry House Hotel**
 Medium Venue **Thistle Aberdeen Airport**
 Large Venue **Princess Royal Suite at Western House Hotel**

Conference Hotel of the Year

Beardmore Hotel

Business Meetings & Events Award

Holiday Inn Edinburgh, The Academy

Events Manager of the Year

Gavin Hughes

Events Team of the Year

Macdonald Marine Hotel

Banqueting Manager of the Year

Mark Duncan

Function Venue of the Year

Grand Ballroom, Thistle Hotel Glasgow

Major Event Venue of the Year

Princess Royal Suite, Western House at Ayr Racecourse

Country Weddings Award

Ballathie House

Intimate Wedding Hotel Award

Ardanaiseig

Wedding Hotel of the Year

Small **Duisdale House Hotel**
 Medium **Meldrum House Hotel**
 Large **Balbirnie House**

Exciting Wedding Complex of the Year

Smiths Hotel, Greta Green

Innovative Wedding Service

Laura Winston, Wedding Liaison Manager

Wedding Planner of the Year

Lindsay Jones, Cameron House Hotel

Exclusive Use Wedding Venue

Glenbervie House

Spa of the Year

Spa, Blythswood Square

Spa Treatments Award

Spa, Macdonald Marine Hotel

Spa Manager of the Year

Victoria MacLeod, Old Course Hotel & Spa

National Excellence**Scottish City Hotels of the Year**

Aberdeen Hotel of the Year **Malmaison Aberdeen**
 Dundee Hotel of the Year **The Landmark Hotel**
 Edinburgh Hotel of the Year **The George Hotel**
Edinburgh Hotel Special Commendation **Holiday Inn Edinburgh West**
 Glasgow Hotel of the Year **Grand Central Hotel**
 Inverness Hotel of the Year **The Kingsclub, Kingsmills Hotel**
 Perth Hotel of the Year **Parklands Hotel**

Scottish Town Hotel of the Year

Tontine Hotel

Ravishing Rooms Award

Prestonfield House

The Style Award

The Grand Tea Lounge, Turnberry Resort

Scottish New Hotel of the Year

CitizenM Glasgow

Guest House Customer Care Award
Rickwood Hotel

Serviced Apartments Customer Care Award
The Knight Residence

Serviced Apartments Elegance Award
The Edinburgh Residence

Serviced Apartments of the Year
The Chester Residence

Scottish Budget Hotel of the Year
Holiday Inn Express Dundee

Scottish Premium Budget Hotel of the Year
Jurys Inn Glasgow

Good Value Award
Criarlairich Hotel

Good for the Soul Award
Glenfinnan House Hotel

Hotel of Beauty
Loch Ness Lodge

Hotel of Glamour
Roepool Reserve

Hotel of Charm
The Edinburgh Residence

Hotel of Relaxation
Glengarry Castle Hotel

Hotel for an Art Lover
Fortingall Hotel

The Great Escape Award
Kilcamb Lodge

Child-Friendly Award
The Play Barn, Auchrannie Resort

Scottish Family Hotel of the Year
Crieff Hydro

The Grandly Friendly Award
Knock Castle
Culloden House Hotel

Scottish Island Hotel of the Year
Hotel Hebrides

Scottish Inn of the Year
Buccleuch Arms Hotel (St Boswells)

Scottish Airport Hotel of the Year
Hilton Edinburgh Airport

Country Business Hotel Award
Knockderry House Hotel

City Business Hotel Award
Menzies Hotel Glasgow

Scottish Business Hotel of the Year
Mint Hotel Glasgow

Brand Hotel of the Year
Holiday Inn Aberdeen West

Scottish Golf Hotel of the Year
Royal Golf Hotel, Dornoch

Country Sports Hotel of the Year
Dryburgh Abbey Hotel

Fishing Hotel of the Year
East Haugh Country House Hotel

Boutique Hotel of the Year
Hotel Missoni Edinburgh

Boutique Hotel Special Commendation
Duisdale House Hotel

Small Country Hotel of the Year
Tongue Hotel

Luxury Country Hotel Award
Inver Lodge

Charming Country Hotel Award
Trigony Country House Hotel

Country House Hotel of the Year
Raemoir Country House Hotel

Luxury Resort Hotel of the Year
Old Course Hotel & Spa

Small Luxury Hotel Award
Airds Hotel & Restaurant

Luxury Hotel of the Year
Inverlochy Castle Hotel

International Resort of the Year
Gleneagles

Small Romantic Hotel Award
Loch Melfort Hotel

The Ultimate Bolt Hole
The Albannach

Romantic Hotel of the Year
Glenapp Castle

Grand Awards

Accommodation of the Year
The Chester Residence

5 Star Service Award
Blythswood Square

Hotel Group of the Year
Costley & Costley Hotels

Hoteliers of the Year
Anne Gracie & Ken Gunn, Duisdale & Toravaig
House Hotels

Hotel Team of the Year
Holiday Inn Aberdeen West

Hotel Manager of the Year
Jerry Foster, Airth Castle Hotel

Fellowship for Outstanding Industry Contribution
Stephen Carter OBE, HIT Scotland & Cameron
House Hotel

The Scottish Hotel of the Year
The Torridon
