



THE GRAND AWARDS

Fellowship for Outstanding Contribution to the Industry

Jeff Bland
Executive Chef,
The Balmoral, A Rocco Forte Hotel in Edinburgh

The Gold Laurels

Greywalls
In celebration of its 70th anniversary

Knockderry Country House
For insight, innovation and investment

Loch Leven Hotel
For their distillery and Gin School

RAD Group
For their contribution to the Ayrshire community

North Coast 500
Outstanding Contribution to Tourism

Hotel of the Year

Trump Turnberry—A Luxury Collection Resort

General Managers of the Year

SMALL HOTEL (40 ROOMS OR LESS)

Juliet Parry
The Busby Hotel Glasgow

LARGE HOTEL (41 ROOMS OR MORE)

Ralph Porciani
Trump Turnberry - A Luxury Collection Resort

Independent Hotelier Of The Year

Shirley Mowat
The Dunstane Houses

THE NATIONAL WINNERS

B&B

WINNER

Craigmhor Lodge & Courtyard

HIGHLY COMMENDED

Ardtorna B&B
Argyll & Lomond

REGIONAL WINNER

Daviot Lodge
Highlands

Bar Dining Hotel

WINNER

The Townhead Hotel

HIGHLY COMMENDED

The Scalloway Hotel
Islands

REGIONAL WINNERS

The George Hotel
Argyll & Lomond

Clovenfords Hotel
Borders

The Dunstane Houses
Edinburgh & The Lothians

The Pipers' Tryst

Glasgow & Clyde

Glenfinnan House Hotel
Highlands

Newburgh Inn
North East

Boutique Hotel

WINNER

The Dunstane Houses

HIGHLY COMMENDED

The Torrance
Glasgow & Clyde

REGIONAL WINNERS

Loch Lomond Arms
Argyll & Lomond

Windlestraw
Borders

East Haugh House Hotel
Central & Fife

Rocpool Reserve
Highlands

Toravaig House Hotel
Islands

Doune House
North East



THE WINNERS

Brand hotel

WINNER

Hampton by Hilton – Glasgow Central

HIGHLY COMMENDED

The Principal Edinburgh Charlotte Square
Edinburgh & The Lothians

REGIONAL WINNERS

Carnoustie Golf Hotel & Spa
North East

Lochside House Hotel, Lodges & Spa
South West

Breakfast

WINNER

Buccleuch Arms

HIGHLY COMMENDED

Kylesku Hotel
Highlands

REGIONAL WINNERS

Knockderry Country House Hotel
Argyll & Lomond

Craigmhor Lodge & Courtyard
Central & Fife

Stocks at Fraser Suites Edinburgh
Edinburgh & The Lothians

Grand Central Hotel
Glasgow & Clyde

Skeabost House Hotel
Islands

Holiday Inn Aberdeen West
North East

Trump Turnberry – A Luxury Collection Resort
South West

Business Hotel

WINNER

Village The Hotel Club

HIGHLY COMMENDED

Blythswood Square
Glasgow & Clyde

REGIONAL WINNERS

Hilton Edinburgh Carlton
Edinburgh & The Lothians

Carlton Hotel
South West

Carnoustie Golf Hotel & Spa
North East

Castle Hotel

WINNER

Inverloch Castle

HIGHLY COMMENDED

Crossbasket Castle
Glasgow & Clyde

REGIONAL WINNERS

Dalhousie Castle & Spa
Edinburgh & The Lothians

Cornhill Castle Hotel
South West

City Hotel

WINNER

Waldorf Astoria Edinburgh – The Caledonian

HIGHLY COMMENDED

Blythswood Square
Glasgow & Clyde

REGIONAL WINNERS

Hotel Indigo Edinburgh – Princes Street
Edinburgh & The Lothians

Holiday Inn Glasgow Theatreland
Glasgow & Clyde

Rocpool Reserve
Highlands

Holiday Inn Aberdeen West
North East

Conference Hotel

WINNER

Golden Jubilee Conference Hotel

HIGHLY COMMENDED

Cross Keys Hotel
Borders

REGIONAL WINNERS

Loch Lomond Arms
Argyll & Lomond

Principal Edinburgh George Street
Edinburgh & The Lothians

Holiday Inn Aberdeen West
North East

Trump Turnberry – A Luxury Collection Resort
South West



THE WINNERS

Country House Hotel

WINNER

Greywalls

HIGHLY COMMENDED

Isle of Eriska Hotel
Argyll & Lomond

REGIONAL WINNERS

Balbirnie House
Central & Fife

Bunchrew House Hotel
Highlands

Dounside House
North East

Enterkine Country House
South West

Country Sports Hotel

WINNER

East Haugh House Hotel

HIGHLY COMMENDED

Ingliston Country Club
Glasgow & Clyde

REGIONAL WINNERS

Loch Lomond Arms
Argyll & Lomond

Buccleuch Arms
Borders

Links House at Royal Dornoch
Highlands

Maryculter House Hotel
North East

Events Hotel

WINNER

Trump Turnberry – A Luxury Collection Resort

HIGHLY COMMENDED

Sheraton Grand Hotel & Spa
Edinburgh & The Lothians

REGIONAL WINNERS

Cross Keys Hotel
Borders

Crowne Plaza Glasgow
Glasgow & Clyde

Holiday Inn Aberdeen West
North East

Family Hotel

WINNER

Ingliston Country Club

HIGHLY COMMENDED

Dounside House
North East

REGIONAL WINNERS

Princes Street Suites
Edinburgh & The Lothians

Fine Dining Hotel

WINNER

Dounside House

HIGHLY COMMENDED

Waldorf Astoria Edinburgh – The Caledonian
Edinburgh & The Lothians

REGIONAL WINNERS

Knockderry Country House Hotel
Argyll & Lomond

Balbirnie House
Central & Fife

Mar Hall Golf & Spa Resort
Glasgow & Clyde

Enterkine Country House
South West

Golf Hotel

WINNER

Trump Turnberry – A Luxury Collection Resort

HIGHLY COMMENDED

The Roxburghe Hotel and Golf Course
Borders

REGIONAL WINNERS

Cameron House Hotel
Argyll & Lomond

Mar Hall Golf & Spa Resort
Glasgow & Clyde

Links House at Royal Dornoch
Highlands

Skeabost House Hotel
Islands

Carnoustie Golf Hotel & Spa
North East

Hotel Bar

WINNER

The Raeburn

HIGHLY COMMENDED

G&V Royal Mile Edinburgh
Edinburgh & The Lothians

REGIONAL WINNERS

Buccleuch Arms
Borders



THE WINNERS

The Torrance
Glasgow & Clyde

Grand Central Hotel
Glasgow & Clyde

Loch Leven Hotel
Highlands

The Crown Inn
Islands

Newburgh Inn
North East

Carlton Hotel
South West

Hotel Lodges

WINNER

Auchrannie Resort

HIGHLY COMMENDED

Ingliston Country Club
Glasgow & Clyde

REGIONAL WINNERS

The Lodge On Loch Lomond
Argyll & Lomond

Lochside House Hotel, Lodges & Spa
South West

Informal Dining Hotel

WINNER

Kylesku

HIGHLY COMMENDED

East Haugh House Hotel
Central & Fife

REGIONAL WINNERS

Loch Lomond Arms
Argyll & Lomond

The Tontine Hotel
Borders

The Raeburn
Edinburgh & The Lothians

Number 10 Hotel
Glasgow & Clyde

Toravaig House Hotel
Islands

Maryculter House Hotel
North East

Fairfield House Hotel
South West

Informal Fine Dining Hotel

WINNER

Scalloway Hotel

HIGHLY COMMENDED

Kildrummy Inn
North East

REGIONAL WINNERS

Taychreggan Hotel
Argyll & Lomond

Windlestraw
Borders

Ten Hill Place Hotel
Edinburgh & The Lothians

Holiday Inn Glasgow Theatreland
Glasgow & Clyde

Links House at Royal Dornoch
Highlands

Inn of the Year

Kildrummy INN

HIGHLY COMMENDED

Loch Lomond Arms
Argyll & Lomond

REGIONAL WINNERS

Clovenfords Hotel
Borders

Eagle Hotel
Highlands

The Crown Inn
Islands

The Townhead Hotel
South West

Island Hotel

WINNER

Toravaig HOUSE HOTEL

Luxury Hotel

WINNER

Trump Turnberry – A Luxury Collection Resort

HIGHLY COMMENDED

Inverlochy Castle Hotel
Highlands

REGIONAL WINNERS

Isle of Eriska Hotel
Argyll & Lomond

Cromlix
Central & Fife

The Balmoral Hotel
Edinburgh & The Lothians

Crossbasket Castle
Glasgow & Clyde



THE WINNERS

Most Accessible Hotel

WINNER

Crowne Plaza Glasgow

HIGHLY COMMENDED

Hilton Edinburgh Carlton
Edinburgh & The Lothians

REGIONAL WINNERS

Holiday Inn Aberdeen West
North East

Pet Friendly Hotel

WINNER

The Tontine

HIGHLY COMMENDED

Tigh na Leigh
Central & Fife

REGIONAL WINNERS

Knockderry Country House Hotel
Argyll & Lomond

Auchrannie Resort
Islands

Kylesku Hotel
Highlands

Romantic Hotel

WINNER

Windlestraw

HIGHLY COMMENDED

The Glasshouse
Edinburgh & The Lothians

REGIONAL WINNERS

Taychreggan Hotel
Argyll & Lomond

The Lake of Menteith Hotel
Central & Fife

Melville Castle Hotel
Edinburgh & The Lothians

Boclair House Hotel
Glasgow & Clyde

Glenfinnan House Hotel
Highlands

Skeabost House Hotel
Islands

Maryculter House Hotel
North East

Cornhill Castle Hotel
South West

Small Country Hotel

WINNER

Tongue Hotel

HIGHLY COMMENDED

The Lake of Menteith Hotel
Central & Fife

REGIONAL WINNERS

Loch Lomond Arms
Argyll & Lomond

Windlestraw
Borders

Dalhouse Castle & Spa
Edinburgh & The Lothians

Duisdale House Hotel
Islands

Douneside House
North East

Spa of the Year

WINNER

The Carrick at Cameron House

HIGHLY COMMENDED

Auchrannie Resort
Islands

REGIONAL WINNERS

Waldorf Astoria Edinburgh – The Caledonian
Edinburgh & The Lothians

Gleddoch Hotel, Spa & Golf Course
Glasgow & Clyde

Carnoustie Golf Hotel & Spa
North East

Lochside House Hotel, Lodges & Spa
South West

Style Hotel

Old Town Chambers

HIGHLY COMMENDED

The Principal Edinburgh Charlotte Square
Edinburgh & The Lothians

REGIONAL WINNERS

Balbirnie House
Central & Fife

Citizen M
Glasgow & Clyde

Links House at Royal Dornoch
Highlands

Radstone Hotel
South West



THE WINNERS

Town Hotel

WINNER

The George Hotel

HIGHLY COMMENDED

The Tontine Hotel
Borders

REGIONAL WINNERS

Tigh na Leigh
Central & Fife

Eagle Hotel
Highlands

The Portree Hotel
Islands

Newburgh Inn
North East

Fairfield House Hotel
South West

Wedding Hotel

WINNER

Balbirnie House

HIGHLY COMMENDED

The Busby Hotel
Glasgow & Clyde

REGIONAL WINNERS

Cross Keys Hotel
Borders

Principal Edinburgh George Street
Edinburgh & The Lothians

Greywalls
Edinburgh & The Lothians

Ingliston Country Club
Glasgow & Clyde

Bunchrew House Hotel
Highlands

Maryculter House Hotel
North East

Lochside House Hotel, Lodges & Spa
South West



Banqueting Team or Individual

Winner

The Team

The Lynnhurst Hotel
Glasgow & Clyde

Highly Commended

Michael Barton

The Balmoral
Edinburgh & The Lothians

Regional Winner

Michael Smith

The Radstone Hotel
South West

Concierge

Winner

Gavin Stirling

The Principal Edinburgh Charlotte Square
Edinburgh & The Lothians

Highly Commended

Malcolm Ferguson

Fraser Suites Glasgow
Glasgow & Clyde

Regional Winners

Laura Begg

Maryculter House Hotel
North East

Declan Handley

The Townhead Hotel
South West

Deputy Manager

Winner

Fiona Currie

Glenfinnan House Hotel
Highlands

Highly Commended

Marcus Hird

The Crown Inn
Islands

Regional Winners

Andrew Millarkie

*Hampton by Hilton Glasgow Central
Glasgow & Clyde*

Colin Gunn

*Holiday Inn Aberdeen West
North East*

Holly Sellers

*The Townhead Hotel
South West*

Denise Scott

*Buccleuch Arms
Borders*

Duty / Operations Manager

Winner

Franck Bruyere

*Waldorf Astoria Edinburgh – The Caledonian
Edinburgh & The Lothians*

Highly Commended

Craig Middlehurst

*The Portree Hotel
Islands*

Regional Winners

Fiona Rogers

*Carlton Hotel
South West*

Louise Brodie

*Cameron House
Argyll & Lomond*

Kevin Jamieson

*Citizen M
Glasgow & Clyde*

Sarah-Jane Darling

*Clovenfords Hotel
Borders*

Scott Campbell

*Inverlochy Castle Hotel
Highlands*

Events Team or Individual

Winner

Wendy Johnston

*Grand Central Hotel
Glasgow & Clyde*

Highly Commended

Fiona Bennett

*Melville Castle Hotel
Edinburgh & The Lothians*

Regional Winners

Neil Smith

*Holiday Inn Aberdeen West
North East*

Teresa Turner

*The Roxburghe Hotel and Golf Course
Borders*

Food & Beverage Manager

Winner

Jakub Bors

*Skeabost
Islands*

Highly Commended

Nicu Onut

*Buccleuch Arms
Borders*

Regional Winner

Emma Morgan

*Shieldhill Castle Hotel
Glasgow & Clyde*

Food & Beverage Team or Individual

Winner

Laurent Warnault

*Cameron House
Argyll & Lomond*

Highly Commended

Cameron Melville

*Enterkine Country House
South West*

Regional Winners

The Team

*The Torrance
Glasgow & Clyde*

Andrea Biro

*Links House at Royal Dornoch
Highlands*

Adel Smith

*The Scalloway Hotel
Islands*

Emma Burgess

*Cromlix
Central & Fife*

Chloe Wight

*The Eagle Hotel
Highlands*

Dawn Duncan

*Newburgh Inn
North East*

Scott McShannon

*Sheraton Grand Hotel & Spa, Edinburgh
Edinburgh & The Lothians*

Giovanna Sosa

*The Tontine Hotel
Borders*

Front of House Team

Winner

The Team

*Carnoustie Golf Hotel & Spa
North East*

Highly Commended

The Team

*Sheraton Grand Hotel & Spa
Edinburgh & The Lothians*

Regional Winners

The Team

*Kylesku
Highlands*

The Team

*The Piper's Tryst
Glasgow & Clyde*

The Team

*Auchrannie Resort
Islands*

Hotel Bar Manager

Winner

Graeme Gordon

*Loch Lomond Arms Hotel
Argyll & Lomond*

Highly Commended

Theresa Bowman

*Holiday Inn Aberdeen West
North East*

Regional Winners

Ryan Cuthbertson

*Carlton Hotel Prestwick
South West*

Jamie Fraser

*The Eagle Hotel
Highlands*

Hotel Chef

Winner

David Butters

*Douneside House
North East*

Highly Commended

Paul Moffat

*Enterkine Country House
South West*

Regional Winners

Rupert Shakespeare

*Aultbea
Highlands*

Gary Quinn

*The Busby Hotel
Glasgow & Clyde*

Darren Campbell

*Cromlix
Central & Fife*

Alan Dickson

*Ten Hill Place Hotel
Edinburgh & The Lothians*

Andy Christie

*The Lodge On Loch Lomond
Argyll & Lomond*

Miles Craven

*Toravaig House Hotel
Islands*

Stu Waterson

*Windlestraw
Borders*

Hotel Executive Chef

Winner

Ryan MacFarlane

*Waldorf Astoria Edinburgh – The Caledonian
Edinburgh & The Lothians*

Highly Commended

Gerry Sharkey

*Holiday Inn Glasgow Theatreland
Glasgow & Clyde*

Hotel Restaurant Manager

Winner

Joanna Giblin

*Ingliston Country Club
Glasgow & Clyde*

Highly Commended

James Munro

*Loch Lomond Arms Hotel
Argyll & Lomond*

Regional Winners

Leigh McNally

*The Townhead Hotel
South West*

Daniel Shaw

*Bunchrew House Hotel
Highlands*

Madeline Ward

*The Principal Edinburgh George Street
Edinburgh & The Lothians*

Samantha Callaghan

*The Tontine Hotel
Borders*

Hotel Sous-Chef

Winner

Steven Fleetham

*East Haugh House Hotel
Central & Fife*

Highly Commended

Vitas Brizinskas

*The Roxburghe Hotel and Golf Course
Borders*

Regional Winners

Douglas Jones

*Loch Lomond Arms Hotel
Argyll & Lomond*

Sean Abernethy

*The Scalloway Hotel
Islands*

Cameron Smith

*Douneside House
North East*

David Carroth

*Loch Leven Hotel
Highlands*

House Manager

Winner

Liz Dyet

*Cross Keys Hotel
Borders*

Highly Commended

Sylan Tan

*Fraser Suites Edinburgh
Edinburgh & The Lothians*

Regional Winner

Amanda McBride

*Gleddoch Hotel, Golf & Spa
Glasgow & Clyde*

Housekeeper

Winner

Lynne Doyle

*Grand Central Hotel
Glasgow & Clyde*

Highly Commended

Laura Taylor

*The Dunstane Houses
Edinburgh & The Lothians*

Regional Winners

Beata Pett

*Links House at Royal Dornoch
Highlands*

Annabella Ferrier

*Cromlix
Central & Fife*

Carolanne Duncan

*Douneside House
North East*

Rob Armstrong

*Trump Turnberry - A Luxury Collection Resort
South West*

Elizabeth Frazer

*Windlestraw
Borders*

Maintenance & Grounds Team or Individual

Winner

Alex Jones

*The Principal Edinburgh Charlotte Square
Edinburgh & The Lothians*

Highly Commended

Ronnie Low

*Mar Hall Golf & Spa Resort
Glasgow & Clyde*

Regional Winners

Dave Elsdon

*Buccleuch Arms
Borders*

The Team

*Auchrannie Resort
Islands*

Pastry Chef

Winner

Lauren Mcavoy

*Blythswood Square
Glasgow & Clyde*

Highly Commended

Joseph Harte

*Douneside House
North East*

Receptionist

Winner

Frances Balsillie

*Princes Street Suites
Edinburgh & The Lothians*

Highly Commended

Laura McGuinness

*Village Hotel Club
Glasgow & Clyde*

Regional Winners

Claire Howieson

*Cross Keys Hotel
Borders*

Molly Wallace

*Lochside House Hotel, Lodges & Spa
South West*

Eve Bisset

*The Portree Hotel
Islands*

Revenue Manager

Winner

Andrew Brown

*The Glasshouse
Edinburgh & The Lothians*



THE WINNERS

Highly Commended

Sharon Mullen

*Mar Hall Golf & Spa Resort
Glasgow & Clyde*

Regional Winners

Lesley Moir

*Holiday Inn Aberdeen West
North East*

Jean Bond

*The Lake of Menteith Hotel
Central & Fife*

Sales & Marketing Manager

Winner

Lisa Ruxton

*Holiday Inn Glasgow Theatreland
Glasgow & Clyde*

Highly Commended

Lottie Colquhoun

*Loch Lomond Arms Hotel
Argyll & Lomond*

Spa Team or Therapist

Winner

Amie Nimmo

*Cameron House
Argyll & Lomond*

Highly Commended

The Team

*Village Hotel Club
Glasgow & Clyde*

Wedding Team or Planner

Winner

Fiona Trousdale

*Enterkine Country House
South West*

Highly Commended

Oskar Grodnicki

*The Principal Edinburgh George Street
Edinburgh & The Lothians*

Regional Winners

The Team

*The Lodge On Loch Lomond
Argyll & Lomond*

Gemma Thompson

*Maryculter House Hotel
North East*

The Team

*Ingliston Country Club
Glasgow & Clyde*

RISING STARS

Javier Fernandez

*Greywalls
Edinburgh & The Lothians*

Victoria Palmer

*The Tontine
Borders*

Courtney Early

*Bythswood Square
Glasgow & Clyde*

Josh Gillies

*Fraser Suites Glasgow
Glasgow & Clyde*

Lauren Howes

*Kildrummy Inn
North East*

Karen Nicolson

*The Crown Inn
Islands*

Dorothy Lynch

*The Eagle Hotel
Highlands*

Alba Torres

*Trump Turnberry – A Luxury Collection Resort
South West*

Emma Burgess

*Cromlix
Central & Fife*

Sasha Jovanovic

*Lodge on Loch Lomond
Argyll & Lomond*